

Library Customer Equalities Survey

The Council wants to ensure it offers the services that meet the needs of its communities. To help achieve this we want to know more about the customers of our libraries. The following **anonymous** survey asks ten questions about you, and should take only a couple of minutes to complete. The responses which are completely anonymous will be used to help us to try and make sure our services meet the need of the local community.

The information you provide will be securely stored with restricted access and will be treated in accordance with the Data Protection Act 1998. Your information will be appropriately destroyed once the information is no longer required.

Please only **DO NOT** complete the survey if you are under 18 years of age, it is for people of age 18 years and older.

If you have any questions on the survey, please speak to a member of staff in your library, or contact Philip Cooke – philip.cooke@rochdale.gov.uk or 01706 924889.

Question 1: Which library are you currently visiting?

Alkington	
Balderstone	
Belfield	
Castleton	
Darnhill	
Heywood	
Junction	
Langley	
Littleborough	
Middleton	
Milnrow	
Norden	
Rochdale Central (Wheatsheaf)	
Smallbridge	
Smithybridge	
Spotland	
Wardle	
Mobile Library	
Doorstep Library (housebound)	
Local Studies Library, in Touchstones	

Question 2: Which age group are you in?

0-15	
16-19	
20-29	
30-39	
40-49	
50-59	
Over 60	
Prefer not to say	

Question 3: What is your gender?

Female	
Male	
Prefer not to say	

Question 4: Do you have caring responsibilities?

Yes	
No	
Prefer not to say	

Question 5: Which group best describes your ethnicity?

White: British	
White: English	
White: Welsh	
White: Scottish	
White: Northern Irish	
White: Irish	
Any Other White Background	
Mixed / Multiple Ethnic Group	
Asian/Asian British: Indian	
Asian/Asian British: Pakistani	
Asian/Asian British: Bangladeshi	
Asian/Asian British: Kashmiri	
Asian/Asian British: Chinese	
Any Other Asian Background	
Black/African/Caribbean/ Black British: African	
Black/African/Caribbean/ Black British: Caribbean	
Any Other Black/African/ Caribbean Background	
Arab	
Prefer not to say	

Any other ethnic group (please specify below)

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Question 6: What is your Religion or Belief?

Christian	
Buddhist	
Hindu	
Jewish	
Muslim	
Sikh	
No religion/belief	
Prefer not to say	
Any other religion/belief (Please specify below)	

Question 7: Do you consider yourself to have a disability?

Yes	
No	
Prefer not to say	

Question 8: What is your sexual orientation?

Heterosexual	
Gay Woman/Lesbian	
Gay Man	
Bisexual	
Other	
Prefer not to say	

Question 9: Are you pregnant?

Yes	
No	
Not applicable	
Prefer not to say	

Question 10: Have you given birth within the past 26 weeks?

Yes	
No	
Not applicable	
Prefer not to say	

Question 11:

What is your postcode? _____

This will only be used to help with the analysis of the feedback

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